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Memorandum fo	r: DDC	I		
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"HOW THE SUSPENSE SYSTEM WORKS"

- 1. The Executive Secretariat (ES) reviews internal and external correspondence and determines whether action is required, selects an action office and assigns a completion or suspense date based upon the following:
 - a. Contact with action office;
 - b. Internal suspense within the correspondence;
 - Presidential or Vice Presidential three working day rule;
 - d. Congressional five working day rule;
 - e. DCI's two day rule prior to scheduled NSC/PRC/ SCC meetings; and
 - f. Other factors, i.e., DCI schedule, etc.
 - 2. ES monitors the system by:
 - a. Sending a written reminder to the action office the day before the suspense is due which includes an ER extract and requests a status report;
 - b. Sending a second written reminder to the action office three days after status report from action office has been received depending upon type of correspondence; and
 - c. Personal contact with action office after five days from original suspense depending upon type of correspondence.
- 3. In addition, ES provides a periodic report to the Director and Deputy Director and action offices on all pending and overdue correspondence,
- 4. And finally, ES provides written alert notices to action offices changing suspense dates after a review of DCI/DDCI projected calendars and known requirements.

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Executive Registry
78-4221

16 January 1978,

MEMORANDUM FOR: Admiral Turner

5/17 JAN 1978

FROM

B. C. Evans

Executive Secretary

SUBJECT.

Pending Actions/Suspense System

- 1. When we met last month, you asked me to develop a periodic report on outstanding items, review it with the Acting DDCI, and solicit his support in "kicking" the system on particularly delinquent items. I have reviewed the enclosed report with Jack Blake. Enclosed on the left is a draft memorandum for your signature. We concluded that this memorandum should be held in abeyance while we monitor the current system a few more weeks. On the day I am comfortable with the suspense system, we can conclude that my tickler has lost its effectiveness. I will never be completely satisfied with it. We are making some progress toward developing a computer program, and I should have something definite in this regard by 1 April. Meanwhile, we will continue to pursue, via telephone calls and notes, that which is outstanding.
- 2. The attached book is a working document, so I would appreciate its return as soon as it has served your purposes.

STAT

Attachment

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W.W. & O . 81 CF

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